

**Interlock devices and vehicle servicing, repair or diagnostic work at  
Phil Gilbert Motor Group**

Dear Valued Guest

We are happy to accept service, repair and diagnostic bookings for vehicles fitted with Interlock devices. However, please note that we do so subject to certain conditions as set out below.

Please consider these conditions carefully before booking with us. If you leave your vehicle with us for service, repair or diagnostic work you are deemed to have accepted these conditions.

**For scheduled services:**

- The fact that your vehicle is fitted with an Interlock device **must** be disclosed to the Guest Experience Consultant or in the online booking at the time of booking your vehicle's service, repair or diagnostic appointment.
- We will require you to remain on the premises and start your vehicle each time that it needs to be moved to and from the workshop.
- As our staff are not trained in the fitment and operation of Interlock devices, we will not allow our staff to drive your vehicle on public roads. This means that no road test will be carried out on your vehicle.
- We will do our best not to operate your vehicle without using the Interlock device however, we will not accept responsibility for any fines incurred for incorrect operation of the Interlock device when your vehicle is in our control.

**For bookings where the vehicle is required for more than one day:**

- The fact that your vehicle is fitted with an Interlock device **must** be disclosed to the Guest Experience Consultant or in the online booking at the time of booking your vehicle's service, repair or diagnostic appointment.
- Please allow time at drop off to show your Service Advisor how to operate your vehicle.
- A new, packaged and unused mouthpiece must be provided to your Service Advisor at the time of drop off and fitted to your vehicle.
- Further new, packaged and unused mouthpieces must be provided for each day that your vehicle is to remain on site.
- As our staff are not trained in the fitment and operation of Interlock devices, we will not allow our staff to drive your vehicle on public roads. This means that no road test will be carried out on the vehicle.
- We will do our best not to operate your vehicle without using the Interlock device however, we will not accept responsibility for any fines incurred for incorrect operation of the Interlock device when your vehicle is in our control.

Should you have any queries, please contact us on [customer@philgilbert.com.au](mailto:customer@philgilbert.com.au)

Current: 1 March 2023.

**Phil Gilbert Motor Group**

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ABN: 31 002 555 811 Licenced Motor Dealer Lic No.: 11013

Gillen Motors Pty Limited t/as Phil Gilbert Lidcombe and Phil Gilbert Croydon